

The background features several stylized, teal-colored human figures in various dynamic poses, suggesting movement and activity. They are layered behind the text.

Annual Report

Fiscal Year 2023-2024



125 East 9th Street, Chester PA, 19013



744 East Lincoln Highway, Suite 110, Coatesville, PA 19320













5 South State Road, Upper Darby, PA 19082

As we look back over the past year, we realize what a roller coaster ride it has been. However, we have discovered that collectively, we can achieve anything. We have also discovered how resilient we are as a community. It is remarkable how much we have accomplished amid overwhelming challenges, workforce shortages, Medicaid unwinding, and a rise in uninsured individuals.

We strongly believe in providing access to high-quality, comprehensive, preventive medical care and enabling services, supporting our staff, and meeting the community's needs.

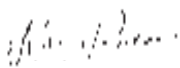
In FY 2023-2024, we've strengthened our workforce by adding Chiropractic, Community Health Worker, and Patient Engagement services. We've also invested in staff development through the Medical Assistance Training Program and higher education opportunities with Widener University.

We are proud of the partnerships and relationships we have built in support of building healthier communities:

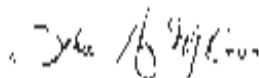
-  ACO partnership with Aledade and PACHC, UHC/Manna Program for Diabetic Patients
-  Alliance of Health Equity
-  American Cancer Society expanding access to uninsured women for free mammograms and other preventive screenings
-  BCCEDP (Breast Cervical Cancer Early Detection Program) covering uninsured women for diagnostic breast and cervical cancer services
-  Delaware County Foundation Nurses Family Partnership
-  Expansion of the Million Hearts Program to include Prenatal and Postpartum Women
-  Keystone First Patient-Centered Medical Home program
-  Million Hearts, including the self-monitoring blood pressure program,
-  Partnership with the Delaware County Health Department, including point-of-care lead testing for ChesPenn patients,
-  Reach out and Read Program for children birth through 5 years of age,

We're committed to improving patient experience and introducing new technologies to enhance care.

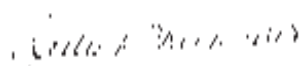
Forever grateful,



Rae Roeder
Board President



Susan Harris McGovern MS-NPM
President & CEO



Letitita O'Kicki M.D
Chief Medical Officer

Centers for Family Health



Medical Care

12,733

patients

31,710

visits

.....

Eastside (Chester)

6,494 patients

15,582 visits

Coatesville

2,880 patients

7,805 visits

Upper Darby

3,359 patients

8,323 visits



Dental Care

3,841

patients

6,973

visits

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Eastside (Chester)

2,565 patients

4,378 visits

Coatesville

1,276 patients

2,595 visits



Behavioral Health Care

194

patients

447

visits

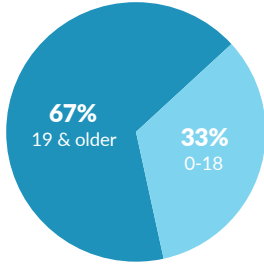
We Are:

- ✦ Community-based, community-governed
- ✦ Patient-centered
- ✦ Culturally sensitive and linguistically appropriate
- ✦ Accessible regardless of ability to pay
- ✦ Committed to patient confidentiality

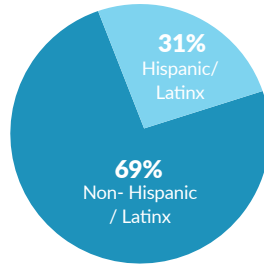
Our Patients

ChesPenn serves a diverse community of seniors, adults, teens and children. Our patients come from all over the world and represent a variety of races and ethnicities.

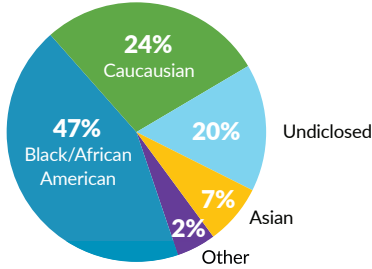
Age



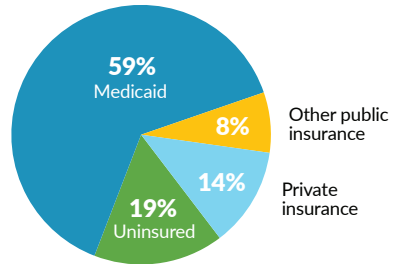
Ethnicity



Race



Insurance Status



Income



Financial Highlights

Revenue

Patient Revenue	\$6,111,137
Grants and Contributions	\$5,495,724
Pharmacy & Other	\$2,874,855
Total Revenue	\$14,481,716

Expenses

Personel	\$6,802,678
Contract Services	\$2,491,524
Patient Care	\$1,613,843
Other	\$1,282,635
Occupancy	\$944,079
Consumable Supplies	\$628,959
Communication	\$237,063
Bad Debt	\$194,506
Depreciation	\$155,629
Interest	\$25,037
Total Expenses	\$14,833,051

Board Members

Rae Roeder, *Chairperson*

Gwen Smith, *Vice Chairperson*

Karen Vesely, *Treasurer*

Shepard Garner, *Secretary*

Carol Allen

Dina Capalongo, *D. O.*

Jeffrey Green

Ziaul Haque

David Keith

Donna Lawlor

Patricia Lewis

John A. Phillips, Jr.

Mary Powell, *PhD, CRNP, CDCES*

Michael Rosko, *Ph.D.*

Willie Mae Wells

Community Support

Mr. and Mrs. Francis Abbott	Health Federation of Philadelphia	Emily Perry
Stefanie Abbott, DO	Health Promotion Council	Mrs. John Peters
Access Matters	David B. and Sally S. Helms	Ms. Doris Phillips
Ms. Shirin Akter	Ms. Carmen Herrera	Dr. and Mrs. David Pollack
The Alliance for Health Equity	Mrs. Nandita Hogan	Presence Bank
Dr. Victor Alos	Todd Hood	Barry Rabin
American Cancer Society	Mr. Howard Hudson	Mr. and Mrs. George B. Randolph
America's Charities	Independence Blue Cross Foundation	RiteChoice Pharmacy
Alka Amin	Raquibul Islam, M.D.	Mr. Len Robinson
Mr. Robert A. Auclair	Suzanne Kinsler	Ms. Rae Roeder
Ms. Edith Ball	Susan Klein and Stuart Pittel	Michael Rosko, Ph.D.
Philip K. Bixby, M.D.	Alex Kocsik, MD	Laurie Ryan
James and Brianna Bowers	LCH Health & Community Services	Merle and Stan Saft
Karen Breitmayer	Ms. Patricia Lewis	Amy Saul
Mr. Dan Caplan	Mr. and Mrs. Harry Lewis Jr.	Evan Siegelman
Ms. Rebecca Carper	Leslie Lieberman	Sandra Simmons
Chester County Board of Commissioners	Michael G. Lucas and Mary Anne M. Lucas	Ms. Gwendolyn Smith
Christ's Community Church	Ms. Elide Marquez-Romero	Ron Smith
Ms. Sheila Church	Marshall-Reynolds Foundation	Laurel Sowa
Ms. Suzanne Cohen	Ashlee Mathis	The Stewart Huston Charitable Trust
Ms. Elaine Corbin	Ms. Mary McCullough	Aaron Thomas
Delaware County Medical Society	Mrs. Jennifer McNeil	Frank Tobin & Ilene Chester
Energy Income Partners, LLC	Christine Mendez	Kai Turner, MD
Mr. Darryl Flamer	Isaac Milligan	UnitedHealthcare Community Plan of PA
Mary Ann Foster	Ms. Trish Mitchell	United States Department of Health & Human Services
The Foundation for Delaware County	Toniesha Moore	United Way of Chester County
Ms. Tamara Fox	Sarah Morchen, M.D.	Ms. Karen Vesely
Lawrence C. Fuller, Jr. Memorial Diabetic Fund	Bilal Motley	Suzanne Walls, R.N.
Mrs. Mary Gannon	Motley & Friends	Ms. Mischico Warren
Mr. Shepard Garner	Dorothy and Guy Nardella	Karen Watkins
Nayeska Godreau	Mr. Julio Negron	Ms. Willie Mae Wells
Gunard Berry Carlson Memorial Foundation, Inc.	Dr. Letitia O'Kicki	Mr. David Wierz
Mr. Charles Harris	Park Avenue Community Center	Mr. and Mrs. Edward Wroten
The J Harris Group	Ms. Susan Parker	Dr. Pratap Yagnik
Ms. Susan Harris McGovern	Penn Presbyterian Medical Center	Ms. Lakeeta Young
	Pennsylvania Association of Community Health Centers	



ChesPenn Health Services

Your Community Health Center

Administrative Office

1510 Chester Pike, Suite 200, Eddystone, PA 19022

Phone (610) 485-3800

Fax (610) 485-4221

Center for Family Health at Eastside

125 East 9th Street, Chester, PA 19013

Medical (610) 872-6131

Dental (610) 874-6231

Fax (610) 872-5128

Center for Family Health at Coatesville

744 East Lincoln Highway, Suite 110, Coatesville, PA 19320

Medical (610) 380-4660

Dental (610) 383-3888

Fax (610) 380-4664

Center for Family Health at Upper Darby

5 S. State Road, Upper Darby, PA 19082

Medical (610) 352-6585

Fax (610) 352-7973

